Pearson Accessibility Conformance Report
WCAG Edition

(Based on VPAT® Version 2.4)

Report Date: November 15, 2022

Product Name/Version: Windows Test Driver for Microsoft Office Specialist exams

Product Description: Third-party desktop test delivery system used exclusively for Microsoft Office Specialist (MOS) exams

Product contact Information: CustomerServices@Certiport.com

Report prepared by: Pearson VUE Accessibility department

Notes:

- This report documents the accessibility conformance of the product as of the report date.
- References in this report to "the driver" refer to the Windows Test Driver for Microsoft Office Specialist exams.
- Windows Test Driver (WTD) for Microsoft Office Specialist exams is a third-party driver created and maintained by Internet Testing Systems (ITS)for Certiport, a Pearson VUE business.

Evaluation Methods Used:

- Evaluations were conducted by trained Accessibility Quality Assurance Engineers and included both automated and manual testing.
- Quality Assurance Engineers who are native users of blindness technologies participated in the evaluation.
- Current testing was conducted on Windows 10 in the Chrome browser version 88.
- Assistive technology used during the evaluation included JAWS 2021 and a refreshable braille display.

"Voluntary Product Accessibility Template" and "VPAT" are registered
service marks of the Information Technology Industry Council (ITI)

Page **1** of **6**

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A: Yes Level AA: Yes Level AAA: No
[Web Content Accessibility Guidelines 2.1](#)	Level A: Yes Level AA: Yes Level AAA: No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Level A Success Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	The driver supports text alternatives for the non-text content, including controls, input, sensory content, and images.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The driver has no audio-only or video-only content.
1.2.2 Captions (Prerecorded)	Not Applicable	The exam driver has no prerecorded audio or synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The exam driver has no pre-recorded videos.
1.3.1 Info and Relationships	Supports	The driver uses a logical structure in most of the places where information and relationships can be programmatically determined.
1.3.2 Meaningful Sequence	Supports	The driver presents content in a meaningful order.
1.3.3 Sensory Characteristics	Supports	The driver does not rely on sensory information alone to convey meaning.
1.4.1 Use of Color	Supports	The driver does not rely only on color to convey meaning.
1.4.2 Audio Control	Not Applicable	The driver does not have audio or any multimedia.
2.1.1 Keyboard	Partially Supports	All core system functionality in the driver (edit fields, buttons, links, navigation controls) can be accessed using the keyboard. Exception: Using Alt+Tab to move between the exam panel and the Microsoft application is not consistently reliable for screen-reader or keyboard-only users.
2.1.2 No Keyboard Trap	Supports	The driver does not have any keyboard traps.
2.1.4 Character Key Shortcuts (WCAG 2.1 only)	Not Applicable	No single character keys are used as shortcuts in the driver.

Level A Success Criterion	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable	Supports	Duration extensions can be made by registration accommodation request for candidates needing accommodations, and requests can be submitted at the following URL: https://certiport.pearsonvue.com/Educator-resources/Exam-policies/Accommodations
2.2.2 Pause, Stop, Hide	Supports	The driver does not use moving or blinking content.
2.3.1 Three Flashes or Below Threshold	Supports	The driver does not use flashing content.
2.4.1 Bypass Blocks	Supports	A mechanism is available to bypass blocks of content in exams that are repeated.
2.4.2 Page Titled	Not Applicable	The driver does not require page titles by design.
2.4.3 Focus Order	Supports	Correct focus order is available for most of the elements in the driver.
2.4.4 Link Purpose (In Context)	Supports	The driver uses meaningful link names.
2.5.1 Pointer Gestures (WCAG 2.1 only)	Not Applicable	No interactions are based on pointer gestures.
2.5.2 Pointer Cancellation (WCAG 2.1 only)	Supports	Pointer cancellation is not associated with a downward movement.
2.5.3 Label in Name (WCAG 2.1 only)	Supports	Visible labels are provided in the names of existing elements.
2.5.4 Motion Actuation (WCAG 2.1 only)	Not Applicable	Motion Actuation is not used in the design of this driver.
3.1.1 Language of Page	Supports	The driver supports language attributes.
3.2.1 On Focus	Supports	Elements do not change when they receive focus.
3.2.2 On Input	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification	Supports	The driver clearly identifies input errors.
3.3.2 Labels or Instructions	Not Applicable	The driver does not require user input.
4.1.1 Parsing	Supports	The driver is coded according to the industry standards.
4.1.2 Name, Role, Value	Supports	All name, role, and value of interface elements are available to assistive technology.

Table 2: Success Criteria, Level AA

Level AA Success Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The driver does not use live media.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The driver does not use videos that require audio descriptions.
1.3.4 Orientation (WCAG 2.1 only)	Supports	The driver supports a range of display dimensions.
1.3.5 Identify Input Purpose (WCAG 2.1 only)	Supports	The purpose of input is identified throughout the driver.
1.4.3 Contrast (Minimum)	Supports	The driver interface text meet 4.5:1 color ratio contrast requirement.
1.4.4 Resize text	Supports	Text can be resized to at least 200 percent without loss of content or functionality using the zooming tool.
1.4.5 Images of Text	Supports	The driver does not use only images of text to convey information to the user.
1.4.10 Reflow (WCAG 2.1 only)	Supports	Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (WCAG 2.1 only)	Supports	The visual presentation of User Interface Components and Graphical Objects have a contrast ratio of at least 3:1 against adjacent colors.
1.4.12 Text Spacing (WCAG 2.1 only)	Does Not Support	Text spacing cannot be adjusted.
1.4.13 Content on Hover or Focus (WCAG 2.1 only)	Not Applicable	No hidden content on pointer hover or keyboard focus.
2.4.5 Multiple Ways	Supports	The driver offers a navigation menu.
2.4.6 Headings and Labels	Supports	The driver uses meaningful headings and labels.
2.4.7 Focus Visible	Supports	Visual focus is available across the driver.
3.1.2 Language of Parts	Supports	The driver supports the use of language attributes for content.
3.2.3 Consistent Navigation	Supports	The driver uses consistent navigation.
3.2.4 Consistent Identification	Supports	The driver uses icons and buttons consistently.

Level AA Success Criterion	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion	Supports	The driver clearly identifies the input errors.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The driver reduces the risk of input errors and provides a method for users to check their answers before saving the data.
4.1.3 Status Messages (WCAG 2.1 only)	Partially Supports	Most status messages announce to users.

Legal Disclaimer

Pearson has made every attempt to ensure the accuracy and reliability of the information provided in this report as of the date of the report. We cannot guarantee that this Application is free from accessibility defects. The contents of this document are subject to change without notice. No contractual obligations are formed either directly or indirectly by this document, and this document shall not be interpreted to be included in any contract between the parties.